



GALANA ENERGIES LIMITED  
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## QUALITY MANAGEMENT SYSTEM POLICY.

Galana Energies Limited's goal is to be a leader in the oil and gas industry by providing excellent services in the marketing and distribution of high-quality petroleum products.

The company is committed to providing services and products that efficiently and effectively meet, and totally satisfy customer requirements by providing top quality product and service competitively and timely.

### SCOPE

This policy applies to all Galana Energies Limited's entities.

### POLICY

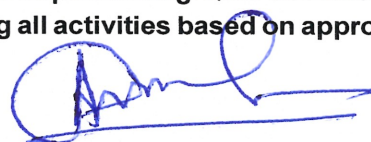
In pursuance of this policy, it is the responsibility of the management of Galana Energies Limited to demonstrate the necessary commitment and leadership to create a culture of high-quality standards and continuous improvement as follows:

- Each manager, supervisor and employee is responsible for complying with requirements and meeting Galana Energies Limited's quality standards and is accountable for his or her individual performance and the performance of those working under his or her supervision.
- The organization has established Quality Objectives at relevant functions levels and reviews them periodically and at management review meetings.
- Ensure that all stakeholders apply quality standards which are fully compatible with those of the organization.
- Provision of adequate resources and training to ensure work is carried out safely and professionally.
- Ensure that all Quality incidents are fully notified, investigated and that corrective action is carried out and communicated across the business.
- Ensure that a comprehensive program of reporting and audits is developed to measure the organization's performance against set goals and objectives, and that these are formally reviewed by the management to ensure the effectiveness of the quality management system.
- Commitment to compliance of both customer as well as statutory and regulatory requirements.

The Management Representative has been appointed for co-ordination of QMS implementation and follow-up of objectives achievement to ensure that processes needed for the QMS are established, implemented and maintained and reporting to top management on the performance of the QMS and any need for improvement. A preventive and proactive approach shall always be applied to ensure compliance to the QMS ISO 9001:2015 standard requirements.

ALL departmental heads are responsible for implementing QMS documentation requirements by planning, performing control and improving all activities based on approved documents.

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ANTHONY MUNYASYA  
Chief Executive Officer

  
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Signature

24<sup>TH</sup> OCTOBER 2023  
Date

ISSUE NO. 1: 24<sup>TH</sup> OCTOBER.2023.